

Supply Chain Portal

SOLUTION FACTSHEET

The Supply Chain Portal is an interactive web platform that facilitates online transactions between an enterprise and its suppliers and customers. The Supply Chain Portal streamlines collaboration between buyers and suppliers and minimizes document handling – reducing potential fraud. It automates business processes and ensures transparency of supplier and customer transactions. Ultimately, the Supply Chain Portal will help to increase operational efficiency and improve governance.

The Benefits of Supply Chain Portal

- Digitalization of Business Processes**
 The Supply Chain Portal minimizes document handling and other manual activities and facilitates cross functional collaboration by enabling an online process for engaging with customers and suppliers. With Request for Quote being the first capability in the Supply Chain Portal, this streamlines the tender process and further drives the business towards digital transformation.
- Centralization of Platforms**
 The Supply Chain Portal offers a central access point and repository for all supplier and customer documentation and engagement.
- Seamlessly Integrates with SYSPRO**
 The Supply Chain Portal is seamlessly integrated with and pulls data from SYSPRO Core and SYSPRO web interface, which is unique compared to other portals available on the market. The user-experience is aligned with SYSPRO web interface, reducing the learning curve for users.
- Improves Governance**
 The Supply Chain Portal governs business processes and interactions by assisting in standardizing policies for engaging with customers and suppliers. This is supported by the ability to upload documentation and rich text notes.
- Collaboration and Transparency**
 With unlimited user passes available, relevant operators from different departments, and from customer and supplier companies, can interact on one platform, easing the flow and availability of information. This will also provide greater transparency of transactions – limiting the risk of fraud.
- Increased Business Efficiencies**
 Tasks typically facilitated manually by employees are transferred to suppliers and customers who enjoy online self-service whilst staff are freed up to perform more valuable tasks.

Product Version:

SYSPRO 8

Related Modules:

- Request for Quote
- Purchase Orders
- Accounts Payable
- Accounts Receivable

Sectors:

Manufacturing and Distribution

Industries:

- Automotive Parts and Accesories
- Electronics
- Fabricated Metals
- Food and Beverage
- Industrial Equipment and Machinery
- Packaging
- Plastics and Rubber

Technical Requirements:

- Microsoft .NET Framework 4.6
- SYSPRO 9 Service Upgrade Manager
- SYSPRO 8 Avanti Initialization Service
- Internet Information Services (IIS) 7.0 World Wide Web Publishing Feature

Supply Chain Portal Solution Capabilities:

■ Request for Quote

Request for Quote capability enables the formal invitation of suppliers to tender for the supply of goods and services. Suppliers are invited to submit quotations for the goods and services in a closed bid tender process. The customer uploads the Request and the supporting documents (like specifications and product drawings). The potential supplier responds, and a dashboard displays the RFQ status – whether it's new, submitted, successful or unsuccessful for suppliers.

■ Customer Account Management

End-customers are provided with access to information relating to their account which includes account contact person and their contact details and their credit standing – how much they owe, how much credit they have available and the terms of their account. In addition, they can view their account status – average days to pay, receivable days outstanding and their outstanding balance as well as a graphical presentation of their account ageing. They can also view details of their transactions, particularly a list of invoices which they can also download, whether payments and sales orders have been processed, and they can view and download their statements in PDF.

■ Supplier Account Management

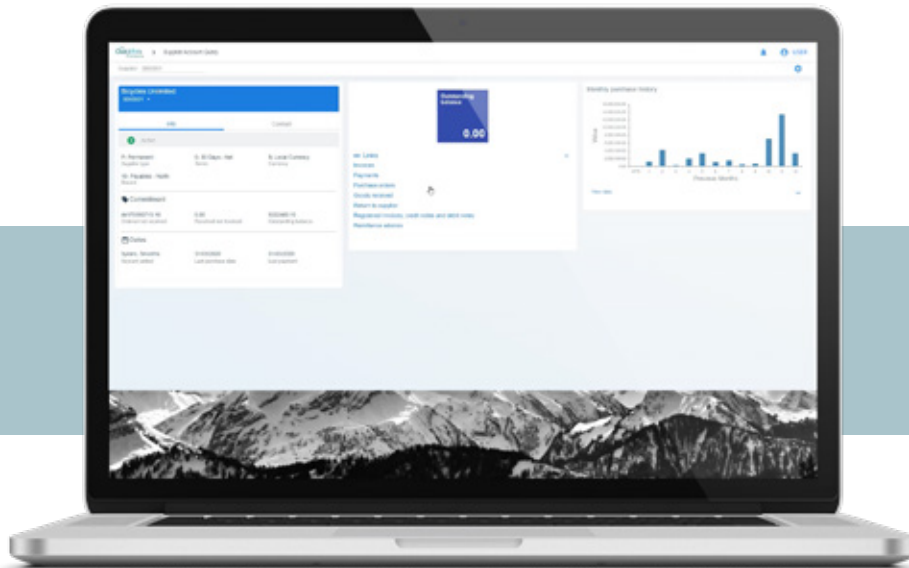
Suppliers are able to view their account status, invoice terms for the account and the details around their commitments to their customer i.e. value of goods ordered and not received, value of goods received and not invoiced and their outstanding balance on this account. They are also able to see a list of invoices and details of payments made to them by their customer. In addition, suppliers have visibility of active purchase orders, return to supplier transactions, including their status and quantity as well as registered invoices, credit and debit notes and their statuses. Suppliers will also be able to download remittance advices for payments processed on their accounts in PDF format.

■ User Management

Portal User Management functionality enables the definition of portal users with different functional roles for them to access and transact in the portal. Also, once users are logged into their profile, they will be surfaced only with information that is relevant to their status within their company account.

■ Document Printing

Document printing has been added that relies on the definition of default document parameters pre-defined for portal printing. It also takes into account stationery format definitions already available in SYSPRO ERP, for example a Customer is already linked to a Statement format as part of their Masterfile definition.



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