

SYSPRO 8 – Technical

How to check Crystal Version

SYSPRO uses SAP Crystal runtimes to product reports and documents via Syspro Reporting Services (SRS).

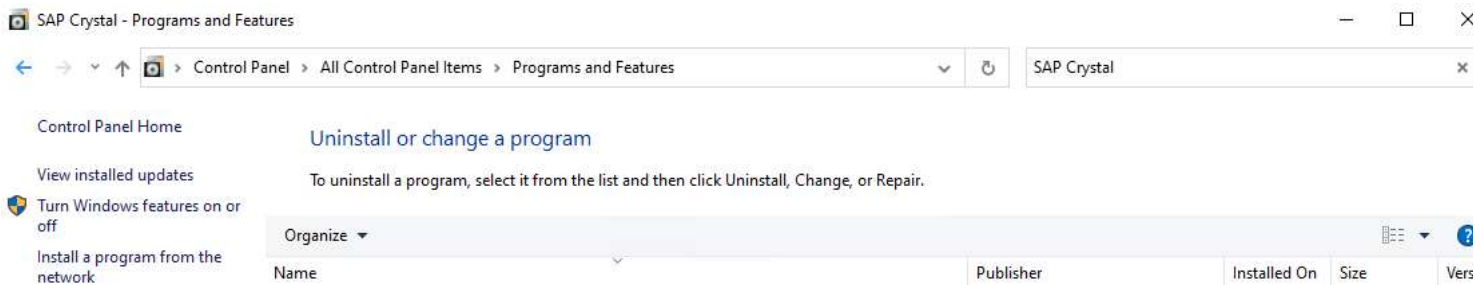
There are currently 3 versions of Crystal in use with SYSPRO 8:

- > Crystal 2013 - Available in all releases
- > Crystal 2016 - Available since SYSPRO 8 2020 R2
- > Crystal 2020 - Available since SYSPRO 8 2021 R2

There are different pre-requisites for the use of each and so, on occasion, you may be asked to confirm which version of Crystal is installed on your application server.

To identify this, please follow below steps (these would typically be followed by your internal SYSPRO administrator or IT)

- Connect to your SYSPRO application server
- Load Control Panel > Programs and Features
- Sort by Name and Search for SAP Crystal (Top Right)



Make note of the version in use

Crystal 2013:

- Name
- SAP Crystal Reports Server 2013 SP8, OEM Edition
- SAP Crystal Reports runtime engine for .NET Framework (32-bit)
- SAP Crystal Reports 2013 SP8 update
- SAP Crystal Reports 2013 SP6
- SAP BusinessObjects BI platform .NET SDK Redistributable 32bit 4.1 SP6

Crystal 2016:

- Name
- SAP Crystal Reports Server 2016 SP8, OEM Edition
- ☐ SAP Crystal Reports runtime engine for .NET Framework (32-bit)
- SAP Crystal Reports 2016 SP8

Crystal 2020:

Name

- SAP Crystal Reports Server 2020 SP2, OEM Edition
- SAP Crystal Reports runtime engine for .NET Framework (32-bit)
- SAP Crystal Reports 2020 SP2

Please Note: You may use Crystal within your business for other solutions - if you see additional items to those listed above, then the relevant one for SYSPRO is the one ending in OEM Edition.